

SIES COLLEGE OF ARTS, SCIENCE AND COMMERCE, (AUTONOMOUS), SION (W), MUMBAI -22

NAAC SSR - CYCLE 4: 2018-2023

Metric No. 1: 1.4.1: Structured Feedback for Curriculum and its transaction which is regularly obtained from stakeholders such as students, teachers, employers and alumni during the last five years

This Document contains Feedback Analysis reports submitted to appropriate bodies for five years and Action Taken Reports for five years.

This is to certify that the attached documents from page numbers 1 to 78 have been verified and found to be true.

SIES College of Arts, Science & Commerce (Autonomous)
Sion (West), Mumbai - 400 022.

Dr. Uma Shankar,

Principal College Seal

MUMBA



Feedback Analysis of Stakeholders and action taken report 2018-19

Structured feedback was taken from all the stakeholders namely students, teachers, employers, alumni and parents using Google forms.

The analysis was studied by the IQAC in order to understand and identify areas of improvement and the information was shared with Heads of Departments for Syllabus revision during the next meeting of Boards of Studies .

The student satisfaction survey for 2017-18 had pointed out that classrooms need to be equipped with fixed LCD projectors and speakers. The institution has responded to this feedback by equipping some of the classrooms with Smart boards and permanent LCD projectors in 2018-19. Many departments were allotted portable LCD projectors. This has shown an improvement in the student feedback regarding infrastructure in 2018-19.

Students and parents had also pointed out that long queues for payment of fees were daunting at the office counters leading to avoidable delays. Therefore the institution decided to facilitate the online payment of fees and admissions from the next academic year.

Taking into account student feedback conducted in 2018-19, it was decided that the science laboratories should be upgraded in phases in order to ensure that the labs are better equipped and more safety features are put into place.

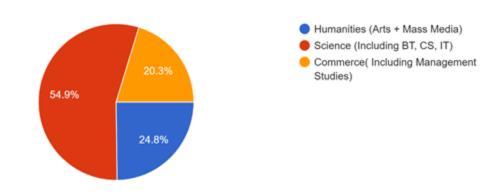
Student feedback on upgrading and updating the library has also resulted in a complete revamping of the library which has increased footfall in the library in 2018-19. An E-Zone has also been created in the library along with photocopying facilities.

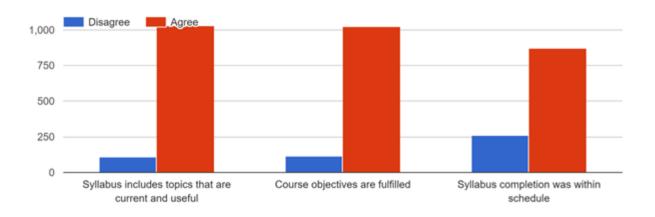


Students' Feedback on Curricular and Co-Curricular Aspects after the first year of Autonomy (2018-19)

Stream of study during 2018-2019

1,125 responses

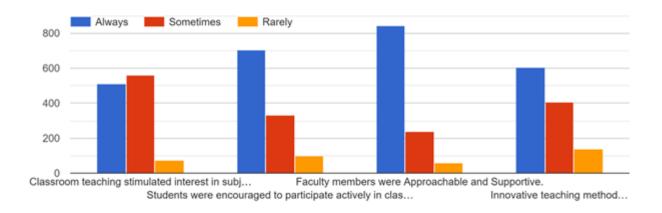




Feedback on Curricular Aspects

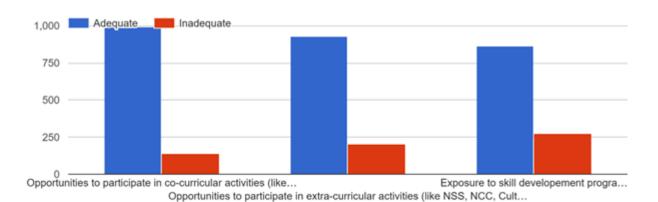


Kindly note that the feedback sought is NOT about specific teacher/s.



Feedback on curricular aspects

Read each statement and select an appropriate alternative based on your experience .

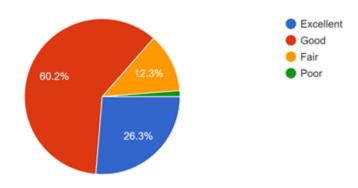




Feedback on Co-Curricular Aspects

How would you evaluate your overall experience as a student in this institution?

1,125 responses

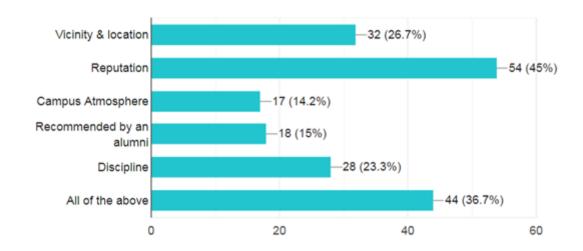


Parents' Feedback (2018-19)

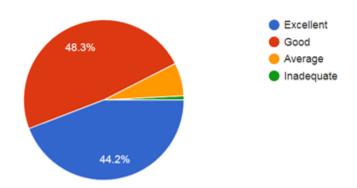


Reason for choosing our college

120 responses



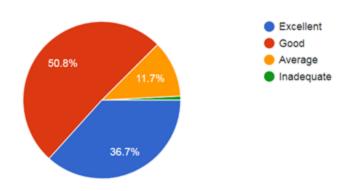
Approachability of Faculty



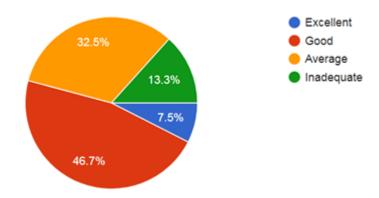


Completion of Curriculum

120 responses



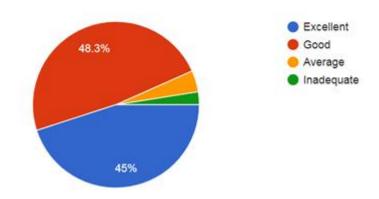
Infrastructural & Canteen facilities



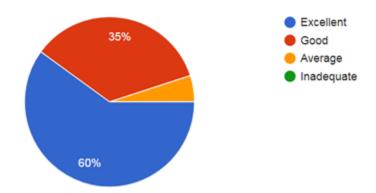


Security of the ward and Divyang-friendly(differently abled friendly)

120 responses



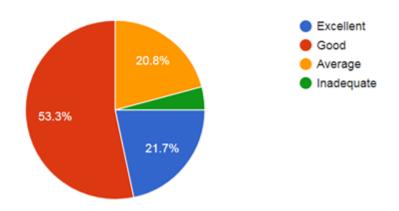
Library & Laboratory facilities



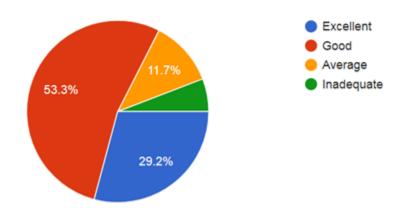


Assistance from the Office Staff

120 responses



Extra-curricular activities

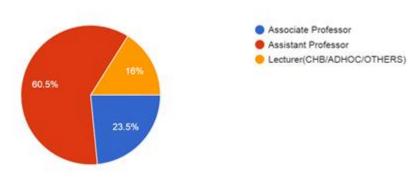




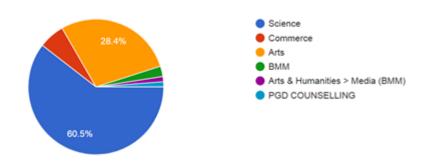
Teachers' Feedback 2018-19

Designation

81 responses



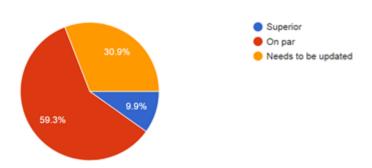
Stream





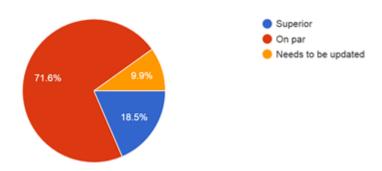
Your curriculum in comparison with other institutions in the country is

81 responses



Your curriculum in comparison with other Autonomous institutes in Mumbai is

81 responses



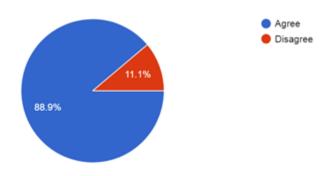
The college offers a conducive working atmosphere





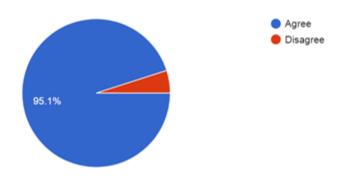
Teachers are motivated to pursue research

81 responses

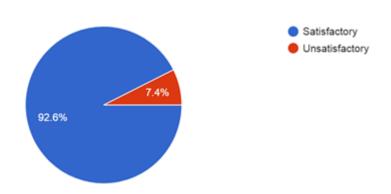


Teachers have the freedom to design new courses

81 responses



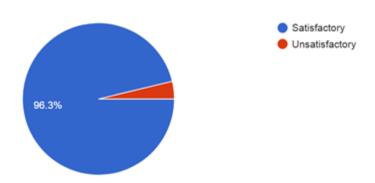
Library Facilities in the institution for the prescribed curriculum



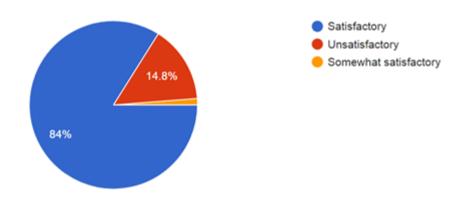


Learning resources in the institution for the prescribed curriculum

80 responses



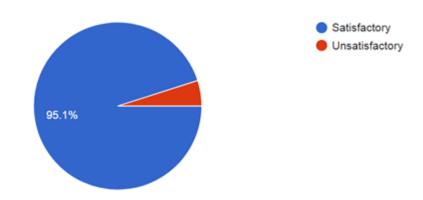
Infrastructural Facilities in the institution for imparting the prescribed curriculum





Co-operation of the administrative and support staff in imparting the curriculum

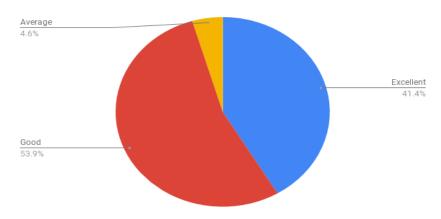
81 responses



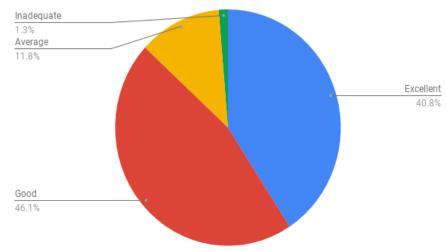
ALUMNI FEEDBACK: YEAR 2018-19

1. Overall content of the course(s)



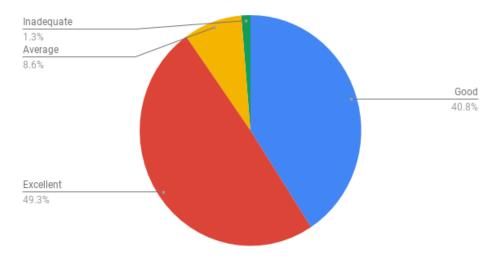


2. Manner in which the courses were conducted

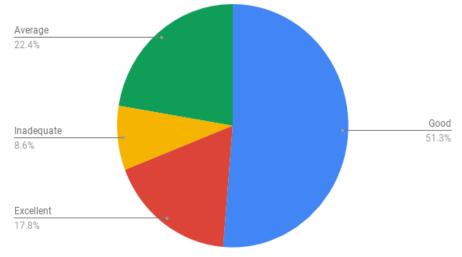


3. Motivation to pursue higher studies provided by the faculty



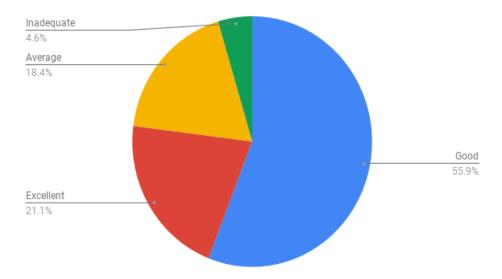


4. Employability after the completion of course

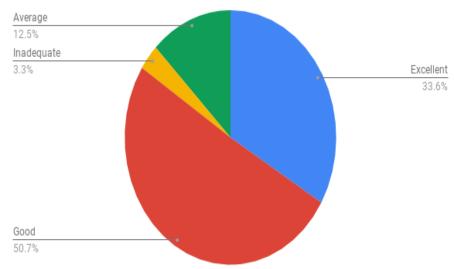


5. Infrastructure facilities in the college



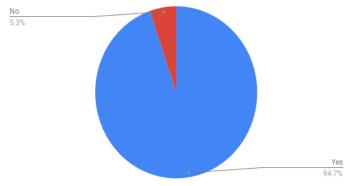


6. Opportunities for co-curricular and extra-curricular activities in the college

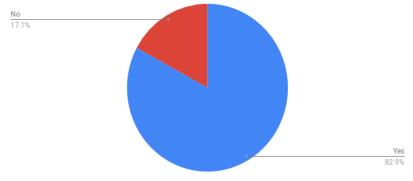




7. Will you recommend this college to your friends/relatives?



8. Would you like to participate in the institutional co-curricular activities, social cause initiatives and infrastructural development?



Harris

IQAC Coordinator

Principal
SIES College of Arts, Science &
Commerce (Autonomous)
Sion (West), Mumbai - 400 022.





Students' Satisfaction Survey July 2019-20

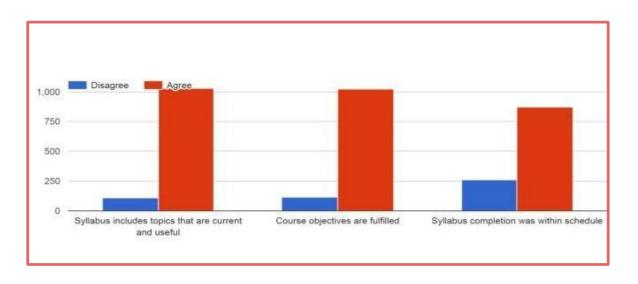
- 1. **Number of respondents:** 1,125 (Approximately 30% students)
- 2. **Dates:** 16/07/2019 24/07/2019
- 3. **Methodology:** Structured feedback form (Google form) was shared with students of all streams selected randomly. The form contained structured questions about curriculum, teaching-learning, evaluation, co-curricular activities, infrastructure. The last question was open ended inviting suggestions from students.

4. Questionnaire and Analysis:

- 1. Email address
- 2. Stream of study during 2018-2019

Questionnaire and Analysis:

3. Curriculum under Autonomy

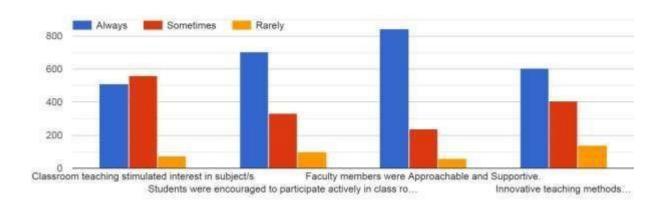


| A. Syllabus includes topics that are current and useful | Agree |
|---------------------------------------------------------|-------|
| Disagree | |
| B. Course objectives are fulfilled | Agree |
| Disagree | |
| C. Syllabus completion was within schedule | Agree |
| Disagree | |



4. Overall learning experience

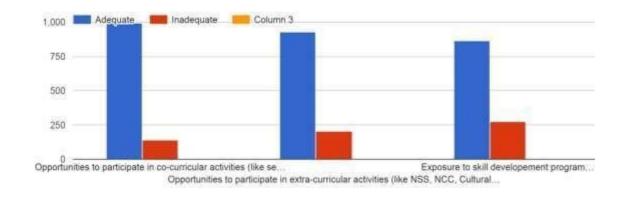
Kindly note that the feedback sought is NOT about specific teacher/s.



Options: Always Sometimes Rarely

- A. Classroom teaching stimulated interest in subject/s
- B. Students were encouraged to participate actively in class room discussions.
- C. Faculty members were Approachable and Supportive.
- D. Innovative teaching methods (for e.g. audio-visual aids, online and offline reference materials, role play etc.) were used in classrooms.
- 5. Learning Opportunities beyond classroom

Read each statement and select an appropriate alternative based on your experience.



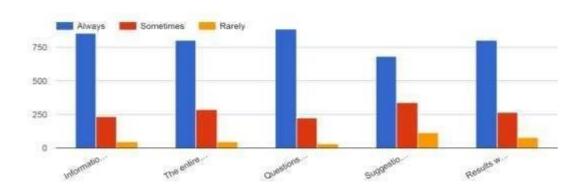
Options: Adequate Inadequate

- A. Opportunities to participate in co-curricular activities (like seminars, workshops, guest lectures, add on courses, etc.) were
- B. Opportunities to participate in extra-curricular activities (like NSS, NCC, Cultural events, Sports etc.) were



- C. Exposure to skill development programmes (like soft skills, life skills and employability skills) was
- 6. Feedback about Evaluation Process under Autonomy

Read each statement and select an appropriate alternative based on your experience.

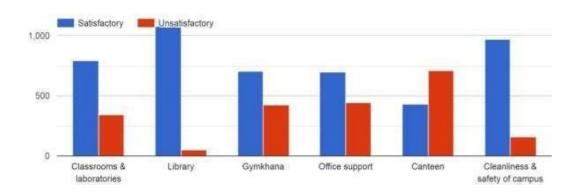


Options: Always Sometimes Never

- A. Information about exam timetable was given in advance
- B. The entire syllabus was given justice in the question papers
- C. Questions in exam papers were clear and unambiguous
- D. Suggestions for improvement were given with respect to internal assessment E. Results were declared on time

7. Institutional Facilities under Autonomy

Mark each facility based upon your experience

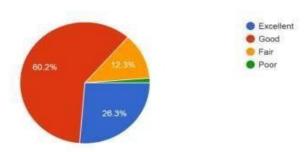




Options: Satisfactory Unsatisfactory

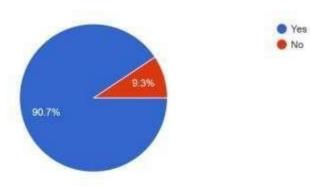
- A. Classrooms & laboratories
- B. Library
- C. Gymkhana
- D. Office support
- E. Canteen
- F. Cleanliness & safety of campus
- 8. How would you evaluate your overall experience as a student in this institution?

How would you evaluate your overall experience as a student in this institution? 1,125 responses



9. Will you recommend this institution to others? Yes No

Will you recommend this institution to others? 1,125 responses





10. Suggestions, if any

Following suggestions were repeated through many responses.

- i) Inconvenient Time table IT and CS students ii) Gymkhana not available during exams
- iii) Canteen Food quality and hygiene not satisfactory iv) Examination notices not available easily

Actions Taken

- i) Feedback shared with timetable committee for consideration for subsequent academic year ii) Examination control room shifted to another location from Gymkhana, to make Gymkhana available to students even during examinations.
- iii) Feedback shared with canteen manager. Instructions given for improvement and monitored by Canteen Committee iv) Examination Notices made available on college website in students' corner section

IQAC Coordinator

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Sion (West), Mumbai - 400 022.





Teachers' Feedback Report 2019-20

This report provides the analysis of the Teachers' feedback.

1. Questionnaire Used:

| | Question | | Posno | nso Ontions |
|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------|------------------------|----------------------------|
| _ | | | Kespoi | nse Options |
| 1 | Name of the teacher | | | |
| 2 | E-Mail ID | | | |
| 3 | <u> </u> | | Assistant Professor | Lecturer(CHB/ADHOC/OTHERS) |
| 4 | 4 Stream Science | | Commerce | Arts |
| q1: Your curriculum in comparison with other institutions in the country is | | On par | Needs to be updated | |
| 6 | q2: Your curriculum in comparison with other Autonomous institutes in Mumbai is | Superior | On par | Needs to be updated |
| q3: The Agree college offers a conducive working atmosphere | | Agree | Disagree | |
| 8 | q4: Teachers are motivated to pursue research | Agree | Disagree | |
| 9 | Teachers have the freedom to design new courses | Agree | Disagree | |
| 10 | Library Facilities in the institution for the prescribed curriculum | Satisfactory | Unsatisfactory | |



| 11 | Learning resources in the institution for the | Satisfacto | ry Unsatisfacto | ry |
|----|---------------------------------------------------------------------------------------|------------------|-----------------|----|
| | prescribed curriculum | | | |
| 12 | Infrastructura IFacilities in the institution for imparting the prescribed curriculum | Satisfact ory | Unsatisfactory | |
| 13 | Co-operation of the administrative and support staff in imparting the curriculum | Satisfact ory | Unsatisfactory | |

In addition to above questions an open-ended question was included to get other genuine suggestions from Teachers for improvement.

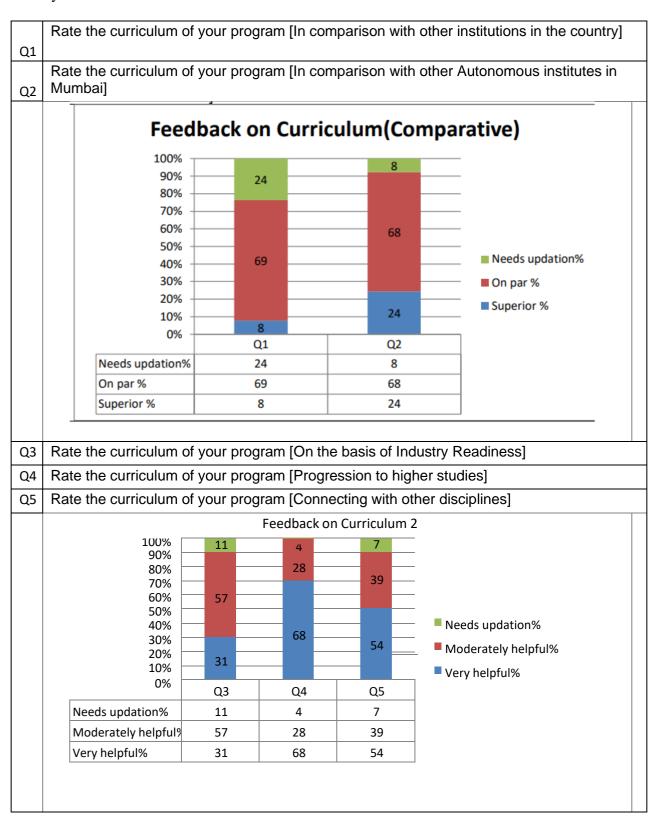
2. Number of respondents: 127

3. Dates: 01/02/2021-08/03/2021

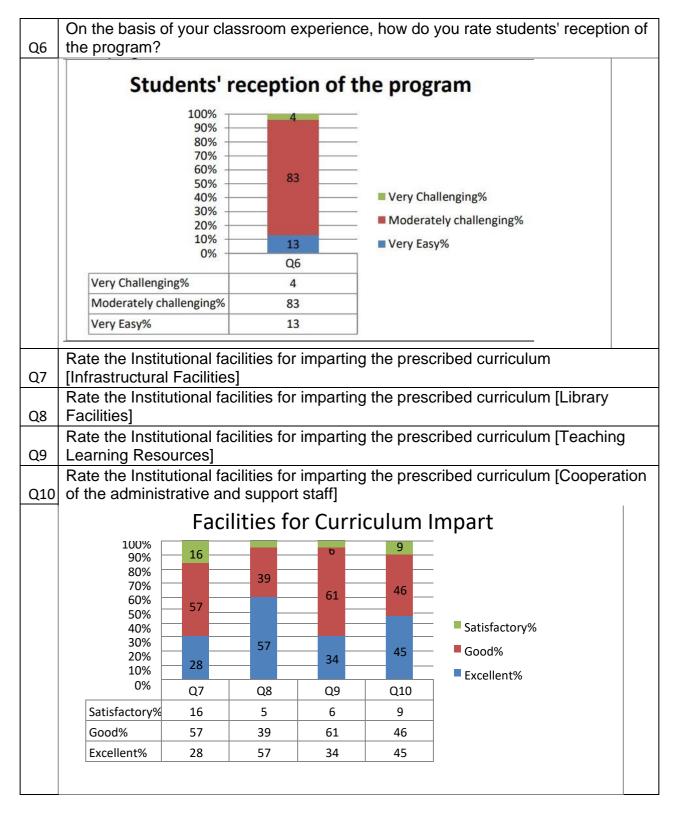
4. Methodology: Online Google Form



5. Analysis

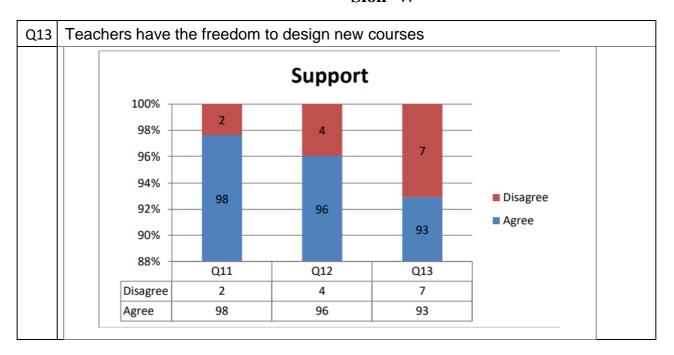






| Q11 | The college offers a conducive working atmosphere for teaching |
|-----|----------------------------------------------------------------|
| Q12 | Teachers are motivated to pursue research |





- 6. **Action(s) taken**: The teachers' feedback on the curriculum has been shared with all concerned and the syllabi will accordingly be updated in the next cycle of syllabus revision. In the open ended question teacher's have requested the following:
 - a. Provision of LCD projectors and mikes in classroom itself
 - b. Align Computer programming course with current industry requirements for BCom.
 - c. Infrastructural facilities at the MSc level needs to be improved more in terms of seating space, classrooms, etc.
 - d. Certain courses of TY BSc Mathematics were very challenging to students.

These suggestions would be taken into consideration.

IQAC Coordinator

Principal
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Sion (West), Mumbai - 400 022.





Alumni Feedback Report 2019-20

This report provides the analysis of the Alumni feedback.

1. Questionnaire Used:

| Sr. No. | Question | Response Options | | | | | | |
|------------|------------------------------------------------------------------------------|----------------------------------------|-----------------------------|------------|------------------|-----|-------|-----|
| 1 2 | Name of the respondent Mobile No | | | | | | | |
| | | | | | | | | |
| 3 | Email Id | | | | | | | |
| 4 | Year of graduation | | | | | | | |
| 5 | Degree received | BSc | BA | BCom | BMM | BMS | MSc | PhD |
| 6 | Subject of Graduation (only for BSc, BA , MSc & PhD) | | | | | | | |
| 7 | How did you find overall content of the course(s)? | Excellent | Good | Average | Inadequat | e | | |
| 8 | Manner in which the course was conducted | Excellent | Good | Average | Inadequat | e | | |
| 9 | Motivation to pursue higher studies provided by the faculty | Excellent | Good | Average | Inadequate | | | |
| 10 | Employability after the completion of course | Excellent | Good | Average | Inadequat | e | | |
| 11 | Infrastructure facilities in the college | Excellent | Good | Average | Inadequat | e | | |
| 12 | Opportunities for co-curricular & extra-curricular activities in the college | Excellent | Good | Average | Inadequat | е | | |
| 13 | What are you pursuing after graduation? | Higher Studies in the country | Higher Studies abroad | Employment | Self employme | nt | Other | |



| 14 | If employed/self employed, how helpful has the graduation been to your career? | Very Helpful | Helpful | Moderately helpful | Irrelevant | | |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|-----------------------|------------|--|--|
| 15 | If pursuing Higher studies ,how helpful has the graduation been to your academic career? | Very Helpful | Helpful | Moderately helpful | Irrelevant | | |
| | Rate the teaching and content delivery at SIES in comparison with the institute where you are pursuing higher studies | Superior | On par | Inferior | | | |
| 14 | Will you recommend this college to your relatives/friends? | Yes | No | | | | |
| 15 | As an ex student of the college, would you like to participate in the institutional co-curricular activities, social cause initiatives & infrastructural development? | Yes | No | | | | |

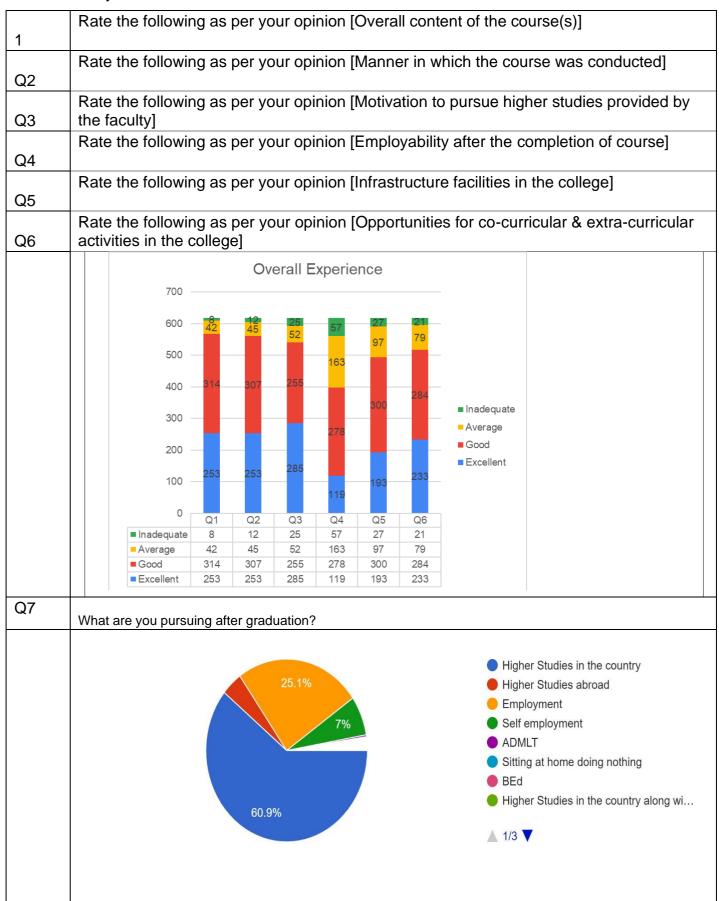
2. Number of respondents: 617

3. Dates: 13/02/2021 - 11/03/2021

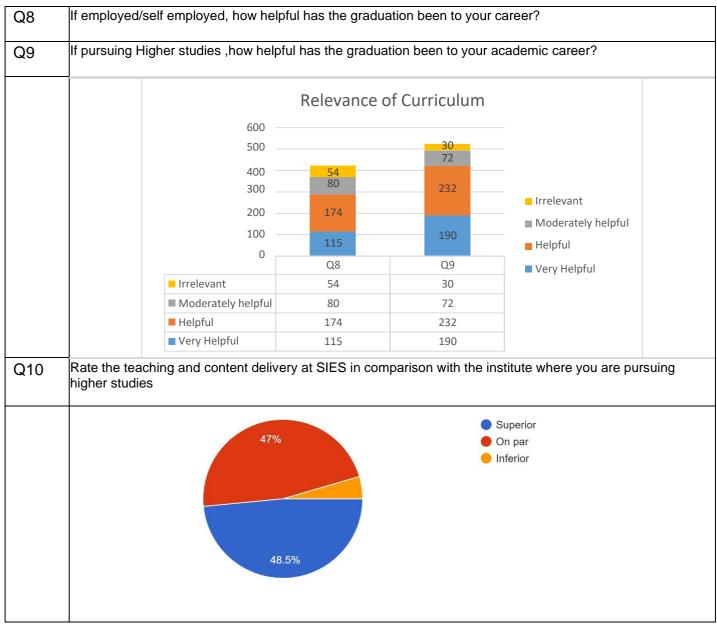
4. Methodology: Online Google Form



5. Analysis:







6. Action(s) taken: It was observed that some students had concerns about employment opportunities. This feedback was shared with various departments and the placement cell for taking appropriate actions.

IQAC Coordinator

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SIES College of Arts, Science &
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Sion (West), Mumbai - 400 022.





Parents' Feedback Report 2019-20

This report provides the analysis of the Parents' feedback.

1. Questionnaire Used:

| Question | | | | Response | Options | | |
|----------|------------------------------------------------------------------------|---------------------|------------|----------------------|-----------------------------|------------|------------------------|
| 1 | Email id | | | | | | |
| 2 | Class of the ward (in academic year 2019-20) | TYBA | TYBCom | TYBSc | MSc | Other | |
| 3 | Subject(s) offered | | | | | | |
| 4 | Reason for choosing our college | Vicinity & location | Reputation | Campus Atmosphere | Recommended by an alumni | Discipline | All of the above |
| 5 | Approachability of Faculty | Excellent | Good | Average | Inadequate | | |
| 6 | Completion of Curriculum | Excellent | Good | Average | Inadequate | | |
| 7 | Infrastructural & Canteen facilities | Excellent | Good | Average | Inadequate | | |
| 8 | Security of the ward and Divyang-friendly (differently abled friendly) | Excellent | Good | Average | Inadequate | | |
| 9 | Library & Laboratory facilities | Excellent | Good | Average | Inadequate | | |
| 10 | Assistance from the Office Staff | Excellent | Good | Average | Inadequate | | |
| 11 | Extra-curricular activities | Excellent | Good | Average | Inadequate | | |

In addition to above questions an open-ended question was included to get other genuine suggestions from Parents for improvement.

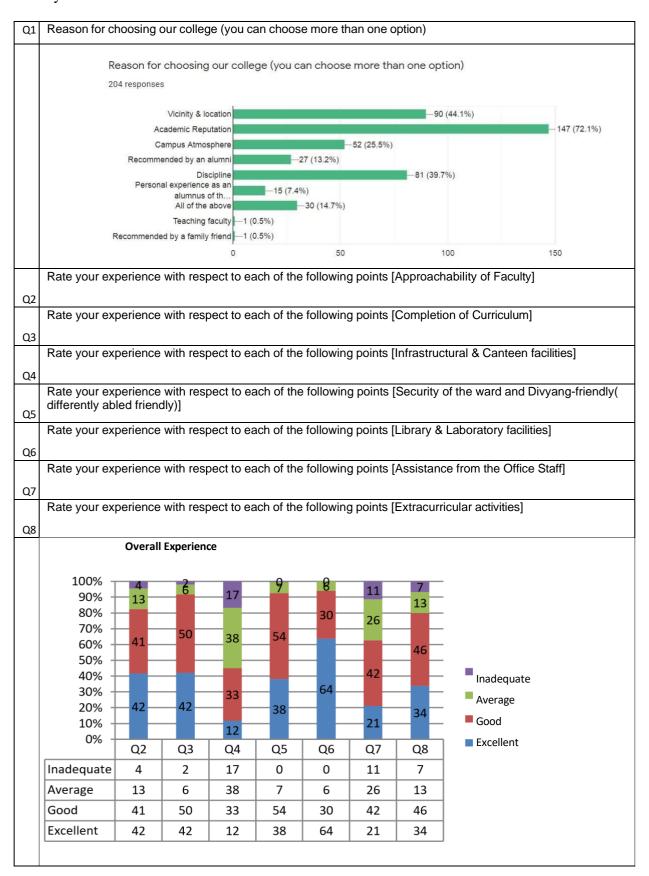
2. Number of respondents: 204

3. Dates: 01/02/2021-07/03/2021

4. Methodology: Online Google Form



5. Analysis





IQAC Coordinator

SIES College of Arts, Science and Commerce (Autonomous) Sion -W

6. **Action(s) taken**: Cognizance was taken of the parents' feedback and infrastructural upgradation was initiated and completed in many of the departments. Concerned HoDs were informed about the parents feedback for necessary action. In the open ended question most of the parents requested for upgradation of canteen facility, which will be taken into consideration.

Principal

SIES College of Arts, Science & Commerce (Autonomous) Sion (West), Mumbai - 400 022.





REPORT ON CURRICULUM FEEDBACK FOR 2020-21

Objective: To obtain feedback of students on curriculum, teaching learning and evaluation and to utilize the same for up gradation of syllabus.

Methodology: Feedback on the curriculum was sought from the learners using Google forms. Structured – course wise feedback forms were shared with students, the responses were collected and analysed. The observations and conclusions were shared with teachers for appropriate actions required on their part. The conclusions were used for upgradation of syllabus of the First Year Courses after discussion with BOS of the respective subjects.

The analysis was submitted to the institution head for further action.

The departments have maintained the feedback analysis reports as a part of their records. Here is a sampling of some responses along with the action taken on the same:

| Sr. | Feedback from students on Curriculum | Action Taken |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| No. | | |
| 1. | Instructional delivery should be completed within the prescribed time frame and extra lectures on holidays should be avoided. More problem solving/application-based | The concerned departments have been asked to take note of this and accordingly manage portions. The departments are working on improving their |
| ۷. | questions have been requested | syllabi and these issues will be taken care of in the next syllabus revision. |
| 3. | PG Students of Biotechnology have requested that they would prefer written internal examinations to presentations as presentations did not add to a better understanding of the course. | This will be implemented from 2021-22 |
| 4. | Students expressed concerns over practical sessions. | Virtual practical sessions were conducted during the pandemic to allay students' concerns regarding practicals. |
| 5. | Students requested for more e-content and recorded lectures | Ppts and online free resources were made available. Wherever possible recorded lectures were made available. |
| 6. | Students requested for some feedback on internal examination performance. | Assignments were given on a regular basis and timely feedback on internal assessment was provided without sharing marks. |
| 7. | More tie-ups or linkages with NGOs and industries to expose students to industry culture through internships have been requested by students of PG Botany. | The suggestion will be taken up in the next syllabus revision cycle. |
| 8. | UG Chemistry students have requested for recent concepts to be included | The suggestion will be taken up in the next syllabus revision cycle. |
| 9. | Psychology UG students suggested that students who are interested in research should be allowed and encouraged to do so. | The department is considering revising the syllabus accordingly. |
| 10. | Books relevant to the Indian context were requested by students of UG Psychology | The suggestion will be taken up in the next syllabus revision cycle. |



11. Some students felt that the syllabus was not made available to them well in advance.

The syllabi will be made available on the website well in advance.

IQAC Coordinator







Internal Quality Assurance Cell Teachers' Feedback Report 2020-21

This report provides the analysis of the Teachers' feedback.

1. Questionnaire Used:

| | Question | Response Options | | | |
|----|---------------------------------------------------------------------------------------|------------------------|------------------------|----------------------------|--|
| 1 | Name of the teacher | | | | |
| 2 | E-Mail ID | | | | |
| 3 | Designation | Associate Professor | Assistant Professor | Lecturer(CHB/ADHOC/OTHERS) | |
| 4 | Stream | Science | Commerce | Arts | |
| 5 | q1: Your curriculum in comparison with other institutions in the country is | Superior | On par | Needs to be updated | |
| 6 | q2: Your curriculum in comparison with other Autonomous institutes in Mumbai is | Superior | On par | Needs to be updated | |
| 7 | q3: The college offers a conducive working atmosphere | Agree | Disagree | | |
| 8 | q4: Teachers are motivated to pursue research | Agree | Disagree | | |
| 9 | Teachers have the freedom to design new courses | Agree | Disagree | | |
| 10 | Library Facilities in the institution for the prescribed curriculum | Satisfactory | Unsatisfactory | | |
| 11 | Learning resources in the institution for the prescribed curriculum | Satisfactory | Unsatisfactory | | |
| 12 | Infrastructural Facilities in the institution for imparting the prescribed curriculum | Satisfactory | Unsatisfactory | | |
| 13 | Co-operation of the administrative and support staff in imparting the curriculum | Satisfactory | Unsatisfactory | | |

In addition to above questions an open-ended question was included to get other genuine suggestions from Teachers for improvement.

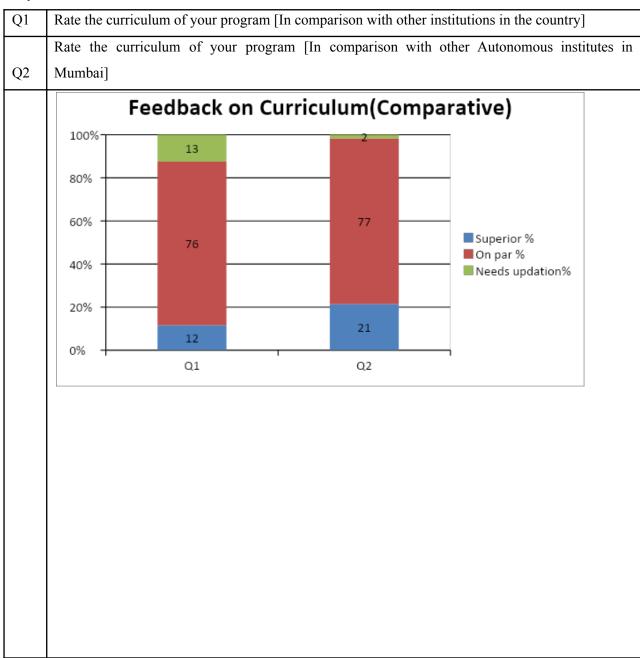


2. Number of respondents: 112

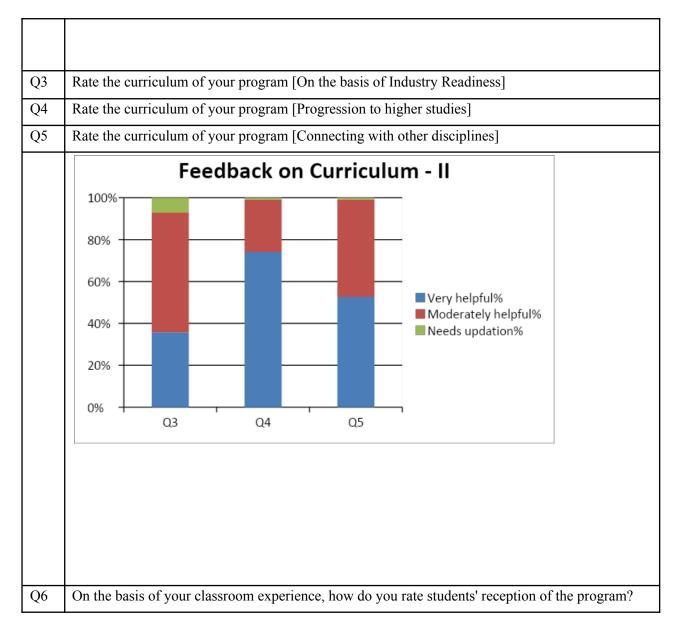
3. **Dates**: 22/06/2021 – 25/06/2021

4. **Methodology:** Online Google Form

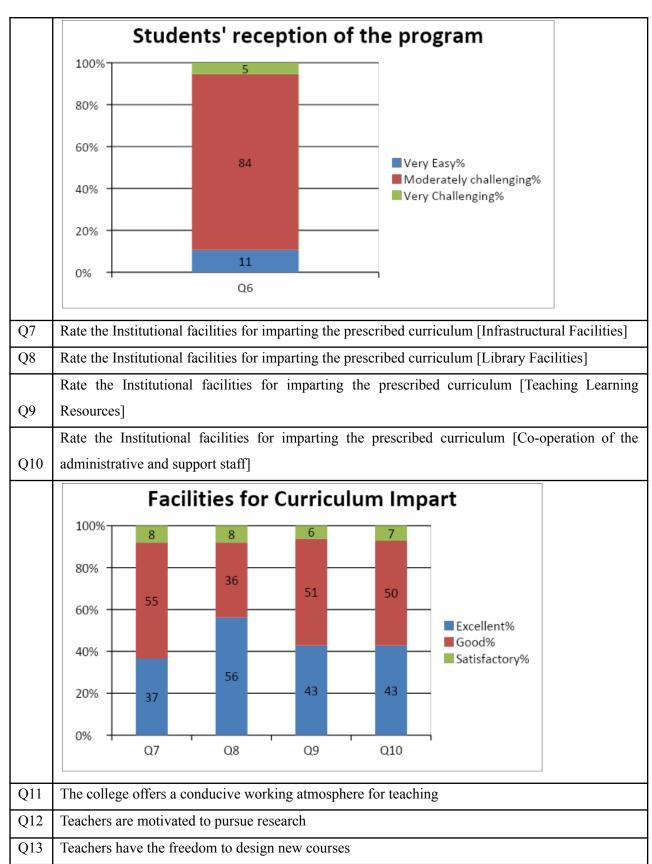
5. Analysis:



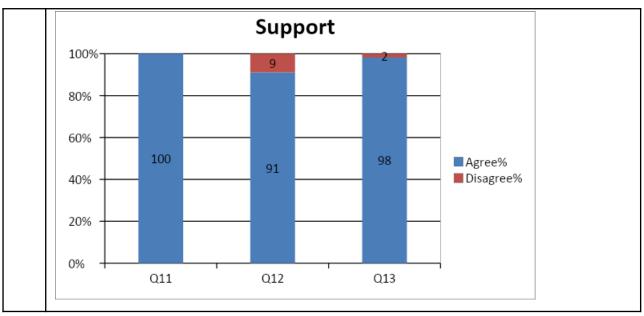












6. Action(s) taken:

The teachers' feedback on the curriculum has been shared with all concerned and the syllabi will accordingly be updated in the next cycle of syllabus revision. In the open ended question teachers have commented that active participation marks for students should be based on skill and therefore Heads of departments were informed that students should be encouraged to take up internships to gain confidence in practical applicability of skills learnt. Since Bioanalytical Sciences is a pharmaceutical industry oriented course, efforts are being made to encourage industrial internship and placement opportunities. Digital footfall in the library needs to improve and the librarian has been informed that more interaction with students to motivate them should be encouraged in order to ensure that library resources are optimally utilized. There was also a need for counselling students opting for a subject specialization in BSc as sometimes students without an aptitude for that subject struggle with it at the Third Year level.

Danju

Principal
SIES College of Arts, Science &
Commerce (Autonomous)
Sion (West), Mumbai - 400 022.



IQAC Coordinator 30.06.2021



Employer's Feedback Report 2020-21

This report provides the analysis of the Employers' feedback.

1. Questionnaire Used:

| | Question | | Res | ponse Options | |
|-----|-----------------------------------------------|------------------|--------------|---------------------------|-----------------|
| 1 | Email id | | | | |
| 2 | Name of the candidate | | | | |
| 3 | Name of the organisation | | | | |
| 4 | Name of person in-charge | | | | |
| 5 | Designation of person in-charge | | | | |
| 6 | Job profile(of the candidate) | | | | |
| 7 | Rate the following | | | | |
| 7.a | Candidate's Performance. | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 7.b | Candidate's Politeness | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 7.c | Candidate's ability to work as part of a team | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 8 | Area of improvement(if any) | • | | | |

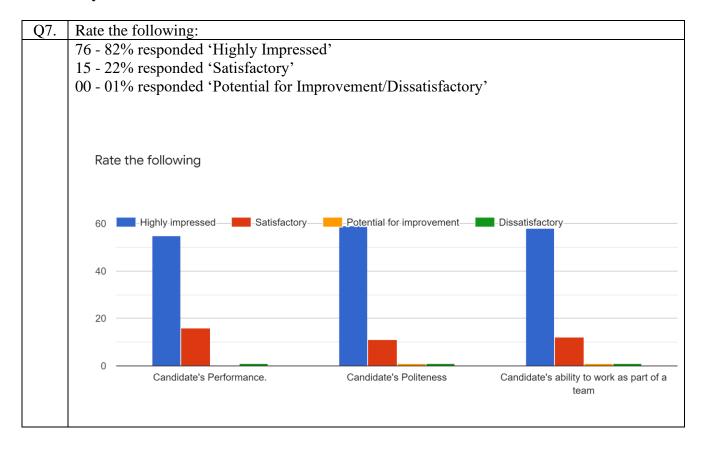
2. Number of respondents: 72

3. Dates: 25/10/2021 - 17/12/2021

4. Methodology: Online Google Form



5. Analysis



6. Action(s) taken: The concerned Heads of the Departments and Teachers supervising the interns advised and mentored the students accordingly.

Principal
SIES College of Arts, Science &
Commerce (Autonomous)
Sion (West), Mumbai - 400 022.

Kentin

IQAC Coordinator

30.06.21





Parents' Feedback Report 2020-21

This report provides the analysis of the Parents' feedback.

1. Questionnaire Used:

| | Question | Response Options | | | | | |
|------------|--------------------------------------------------------------------------|---------------------|----------------|----------------------|--------------------------|------------|------------------------|
| 1 | Email id | | | | | | |
| 2 | Class of the ward (in academic year 2020-21) | TYBA | TYBCom | TYBSc | MSc | Other | |
| 3 | Subject(s) offered | | | | | | |
| 4 | Reason for choosing our college | Vicinity & location | Reputation | Campus Atmosphere | Recommended by an alumni | Discipline | All of the above |
| 5 | Rate your experience with a | respect to ea | ch of the foll | owing points (| Faculty) | | |
| 5.a | Approachability of Faculty | Excellent | Good | Average | Inadequate | | |
| 5.b | Completion of Curriculum | Excellent | Good | Average | Inadequate | | |
| 5.c | Conduction of Parent- Teacher Meetings | Excellent | Good | Average | Inadequate | | |
| 6 | Rate your experience with a | respect to ea | ch of the foll | owing points (| Online Mode) | | |
| 6.a | Online Admission and fees payment process | Excellent | Good | Average | Inadequate | | |
| 6.b | Online Teaching | Excellent | Good | Average | Inadequate | | |
| 6.c | Conduction of Online Semester exams(Theory/Practicals) | Excellent | Good | Average | Inadequate | | |
| 7 | Rate your experience with | respect to ea | ch of the foll | owing points | | | |
| 7.a | Assistance from the Office Staff | Excellent | Good | Average | Inadequate | | |
| 7.b | Extra-curricular activities | Excellent | Good | Average | Inadequate | | |
| 8 | MS Teams as an online mode of curriculum delivery was satisfactory | Strongly Agree | Agree | Disagree | | | |
| 9 | The teaching materials provided online by the teacher were useful | Strongly Agree | Agree | Disagree | | | |

In addition to above questions an open-ended question was included to get other genuine suggestions from Parents for improvement.

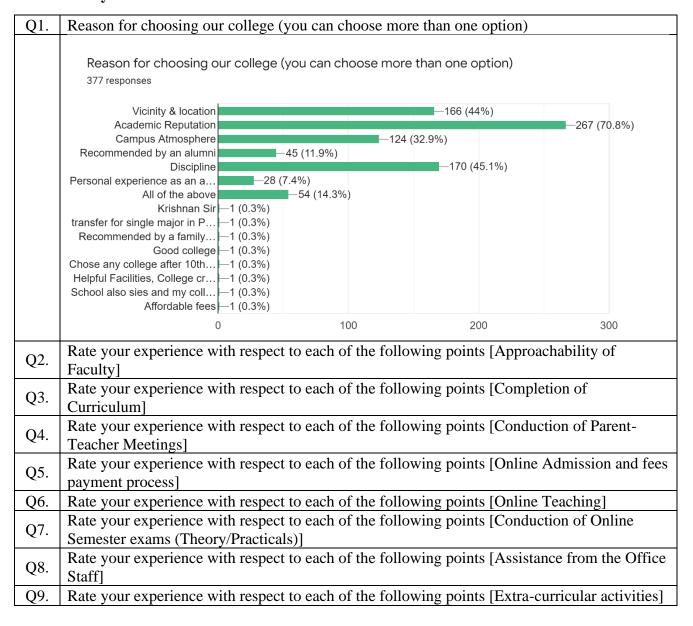


2. Number of respondents: 377

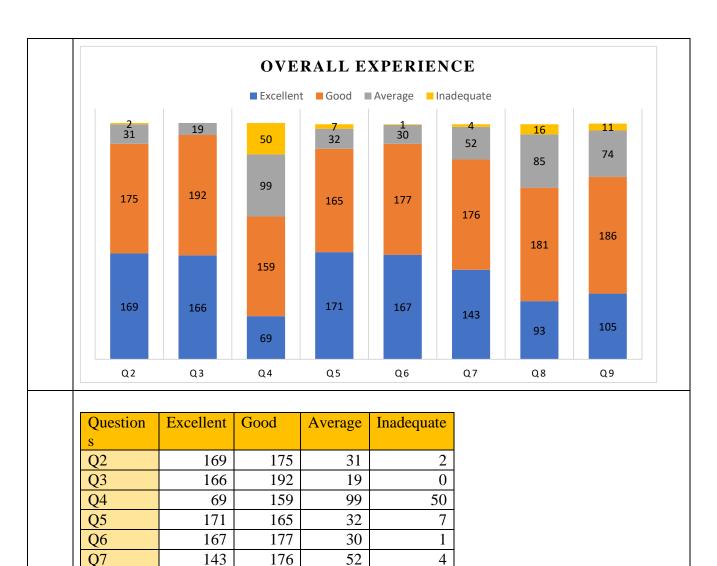
3. Dates: 04/05/2021-07/05/2021

4. Methodology: Online Google Form

5. Analysis







85

74

16

11

186 MS Teams as an online mode of curriculum delivery was satisfactory Q10.

181

The teaching materials provided online by the teacher were useful Q11.

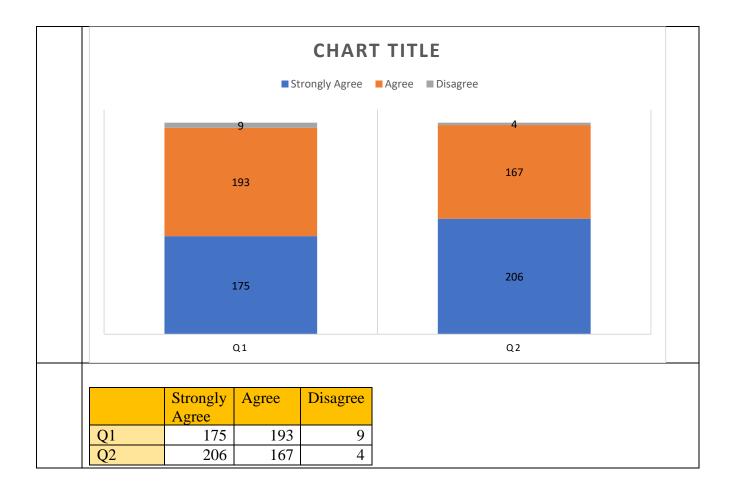
93

105

Q8

Q9





6. Action(s) taken: Cognizance was taken of the parents' feedback and infrastructural upgradation was initiated and completed in many of the departments. Concerned HoDs were informed about the parents' feedback for necessary action. In the open ended question most of the parents requested for upgradation of canteen facility, which will be taken into consideration.

SIES College of Arts, Science & Commerce (Autonomous) Sion (West), Mumbai - 400 022.

Harris

IQAC Coordinator





Employer's Feedback Report 2021-2022

This report provides the analysis of the Employer's Feedback

1. Questionnaire Used:

| | Question | | Resp | onse Options | |
|-----|-----------------------------------------------|------------------|--------------|---------------------------|-----------------|
| 1 | Email id | | | | |
| 2 | Name of the candidate | | | | |
| 3 | Name of the organisation | | | | |
| 4 | Name of person in-charge | | | | |
| 5 | Designation of person in-charge | | | | |
| 6 | Job profile (of the candidate) | | | | |
| 7 | Rate the following | | | | |
| 7.a | Candidate's Performance. | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 7.b | Candidate's Politeness | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 7.c | Candidate's ability to work as part of a team | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory |
| 8 | 8 Area of improvement (if any) | | | | |

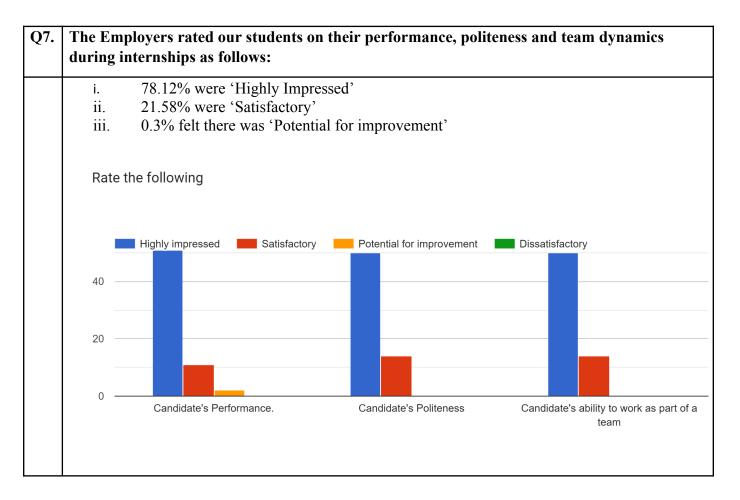
2. Number of respondents: 64

3. **Dates:** 09/08/2022 - 23/08/2022

4. **Methodology:** Online Google Form



5. Analysis:



- 6. **Action(s) taken**: It was noticed that feedback has come from the employers of the students whose internship was mandatory according to their respective programmes. No data has come from the employers of the students who have got full-time employement.
- **7. Remarks and suggestions:** Placement Cell should take active interest in gathering placement related data and feedback.

Danjin

IQAC Coordinator

24.08.2022





SIES College of Arts, Science and Commerce, Sion(w)(Autonomous)

Internal Quality Assurance Cell Alumni Feedback Report 2021-22

This report provides the analysis of the Alumni feedback.

A. Questionnaire Used:

| Sr. Question No. | | | Response | Options | | | |
|-------------------------------------------------------------------------------------|-----------|------|----------|------------|----------|-----|-----|
| 1 Name of the respondent | | | | | | | |
| 2 Mobile No | | | | | | | |
| 3 Email Id | | | | | | | |
| 4 Degree received | BSc | BA | BCom | ВММ | BMS | MSc | PhD |
| 5 Subject of Graduation(for BSc, BA, MSc) | | | | | | | |
| 6 Q1: Overall content of the programmes)? | Excellent | Good | Average | Inadequate | ; | | |
| 7 Q2: Manner in which the programme was conducted | Excellent | Good | Average | Inadequate | | | |
| 8 Q3: Motivation to pursue higher studies provided by the faculty | Excellent | Good | Average | Inadequate | • | | |
| 9 Q4: Infrastructure facilities in the college | Excellent | Good | Average | Inadequate | . | | |
| 10 Q5: Opportunities for co-curricular & extra-curricular activities in the college | Excellent | Good | Average | Inadequate | : | | |



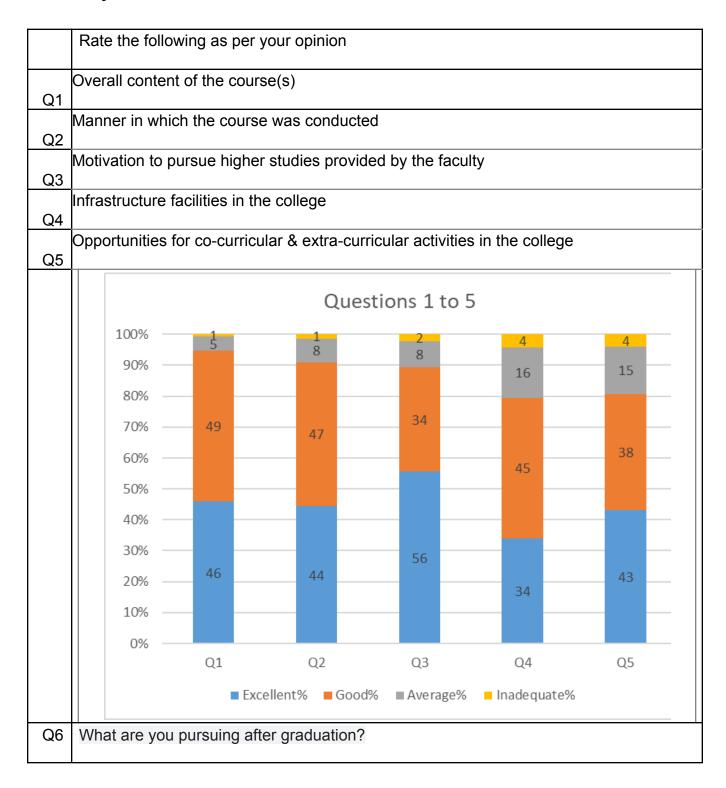
| 11 Q6: What are you pursuing after graduation? | Higher Studies in the country | Higher Studies abroad | Employment | Self employment | Other | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-----------------------------|-----------------------|-----------------|-------|--|
| 12Q7: If employed/self employed, how helpful has the graduation been to your job? | Very Helpful | Helpful | Moderately helpful | Irrelevant | | |
| 13 Q8: If pursuing Higher studies, how helpful has the graduation been to your studies? | Very Helpful | Helpful | Moderately helpful | Irrelevant | | |
| 14 Q9: Rate the teaching and content delivery at SIES in comparison with the institute where you are pursuing higher studies | Superior | On par | Inferior | | | |
| 15Q10: Will you recommend this college to your relatives/friends? | Yes | No | | | | |
| alumnus of the college, would you like to participate in the institutional co-curricular activities, social cause initiatives & infrastructural development? | | No | | | | |

B. Number of respondents: 520C. Dates: 04/05/2022-15/08/2022

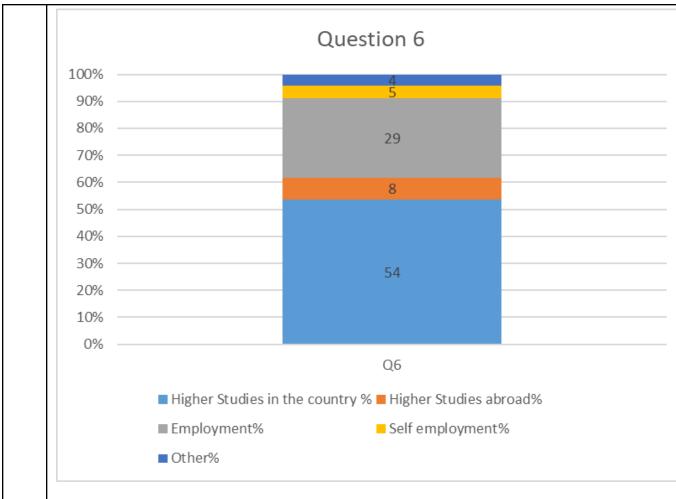
D. **Methodology:** Online Google Form



E. Analysis:



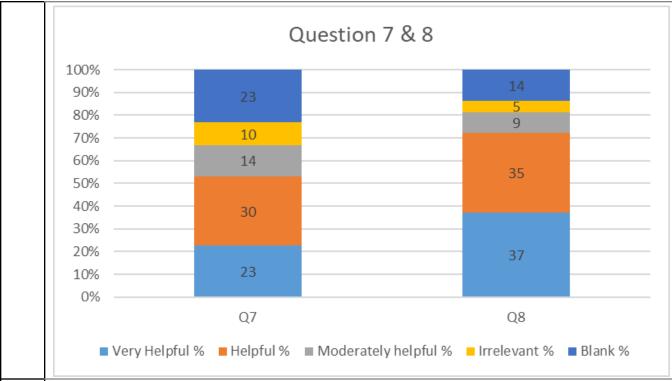




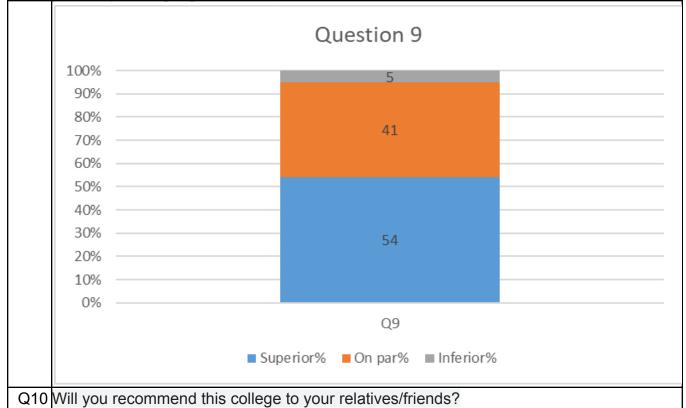
Q7 If employed/self employed, how helpful has the graduation been to your job?

Q8 If pursuing higher education, how helpful has the knowledge gained through graduation been to your studies?

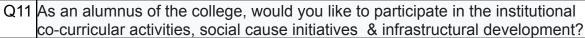


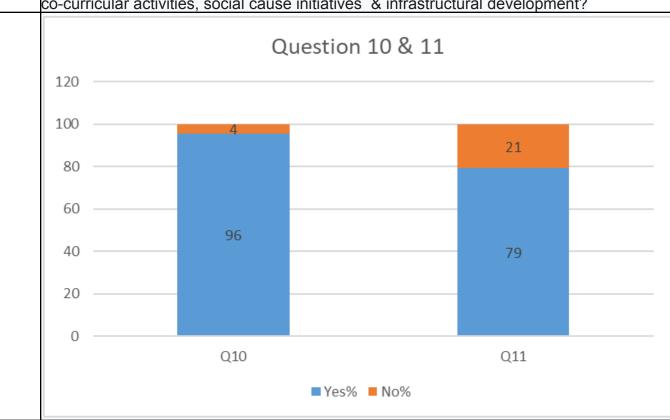


Q9 Rate the teaching and content delivery at SIES in comparison with the institute where you are pursuing higher studies









Danjin

IQAC Coordinator

MUMBAI 400 022

24.08.2022



REPORT ON STUDENTS' FEEDBACK ON CURRICULUM FOR 2021--22

Objective: To obtain feedback of students on curriculum, teaching learning and evaluation and to utilize the same for up gradation of syllabus.

Methodology: Feedback on the curriculum was sought from the learners using Google forms. Structured – course wise feedback forms were shared with students, the responses were collected and analysed. The observations and conclusions were shared with teachers for appropriate actions required on their part. The conclusions were used for upgradation of syllabus of the First Year Courses after discussion with BOS of the respective subjects.

The analysis was submitted to the institution head for further action.

The departments have maintained the feedback analysis reports as a part of their records. Here is a sampling of some responses along with the action taken on the same:

| Sr. No. | Feedback from students on Curriculum | Action Taken |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Only 55% FY BA English students found the learning resources available in the library to be adequate. | An orientation with regard to library resources was conducted to make the learners aware about how to access and use the digital resources in collaboration with the librarian Dr. Antoinette Lobo. |
| 2. | TY BA Politics students appreciated the course content for its connection with the civil services and other government exams. | Special attention will be paid to add more relevant contents for this purpose. |
| 3. | TY BA Politics students asked for inclusion in debates on environment and climate change. | The department will introduce some changes in teaching pedagogies and syllabus to fulfill this. |
| 4. | MSc Part 1 Bioanalytical Sciences students wanted more hands-on practical sessions | Students were given an exercise of making a Photo-documented Standard Operating Procedure for each instrument available in the department so that they could have more hands-on operating various instruments (especially the instruments which were a part of MSc part 1 curriculum and students missed working on them due to online teaching) |
| 5 | Students of MSc Part II Bioanalytical Sciences were of the opinion that internship of 2-3 months should be made mandatory/ would be helpful. | Placement assistance is offered to students who have completed the Masters Course and has placed students of current MSc part 2 Bioanalytical Sciences (21-22) batch as interns in various companies/ |



| | | industries/ contract research organizations as interns as a part of Industrial Training/ Internship |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6. | TY BA Psychology students suggested that text book is too theoretical, application-based book (with more case examples) should be prescribed in the syllabus. | While redesigning the syllabi, books which have many examples of cases, dialogues between client and counselor will be chosen or such examples would be provided as reference material. |
| 7. | TY BA Economics students found the internal projects exhaustive. Overlapping of topics in semester 6 for paper 61 and 62 was also highlighted. | It was decided that more time and coaching will be given to the students for internal projects. Revision of course is already in the agenda of BOS. |
| 8. | MSc Biochemistry students requested for Motivation for research . | The suggestion is considered by implementing Research paper presentations and proposal writing . |
| 9. | UG Chemistry students have suggested eagerness to learn some recent concepts in advance chemistry | The suggestion will be taken up in the next syllabus revision cycle. |
| 10. | UG Biotechnology students have concerns that Syllabus is very vast and the even semester was too short. Hence the respondents found it difficult to appreciate the topics | Will be taken into consideration in consultation with the authorities |



IQAC Coordinator

24.08.2022





Internal Quality Assurance Cell Teachers' Feedback Report 2021-22

This report provides the analysis of the Teachers' feedback.

1. **Questionnaire Used**:

| | Question Question | Response Opt | ions | |
|----|---------------------------------------------------------------------------------------------------|------------------------|------------------------|----------------------------|
| 1 | Name of the teacher | | | |
| 2 | E-Mail ID | | | |
| 3 | Designation | Associate Professor | Assistant Professor | Lecturer(CHB/ADHOC/OTHERS) |
| 4 | Stream | Science | Commerce | Arts |
| 5 | Q1: Your curriculum in comparison with other institutions in the country is | Superior | On par | Needs to be updated |
| 6 | Q2:Your curriculum in comparison with other Autonomous institutes in Mumbai is | Superior | On par | Needs to be updated |
| 7 | Q3:Curriculum on the basis of industry readiness | Very helpful | Moderately helpful | Needs to be updated |
| 8 | Q4:Progression of curriculum to higher studies | Very helpful | Moderately helpful | Needs to be updated |
| 9 | Q5:Curriculum connecting with other disciplines | Very helpful | Moderately helpful | Needs to be updated |
| 10 | Q6:On the basis of your classroom experience, how do you rate students' reception of the program? | Very Easy | Moderately challenging | Very Challenging |
| 11 | Q7:Infrastructural Facilities in the institution for imparting the prescribed curriculum | Excellent | Good | Satisfactory |
| 12 | Q8:Library Facilities in the institution for the prescribed curriculum | Excellent | Good | Satisfactory |
| 13 | Q9:Teaching Learning Resources | Excellent | Good | Satisfactory |
| 14 | Q10:Co-operation of the administrative and support staff | Excellent | Good | Satisfactory |
| 15 | Q11:The college offers a conducive working atmosphere for teaching | Agree | Disagree | |
| | | | | |



| 16 | Q12:Teachers are motivated to pursue research | Agree | Disagree | |
|----|-----------------------------------------------------|-------|----------|--|
| 17 | Q13:Teachers have the freedom to design new courses | Agree | Disagree | |

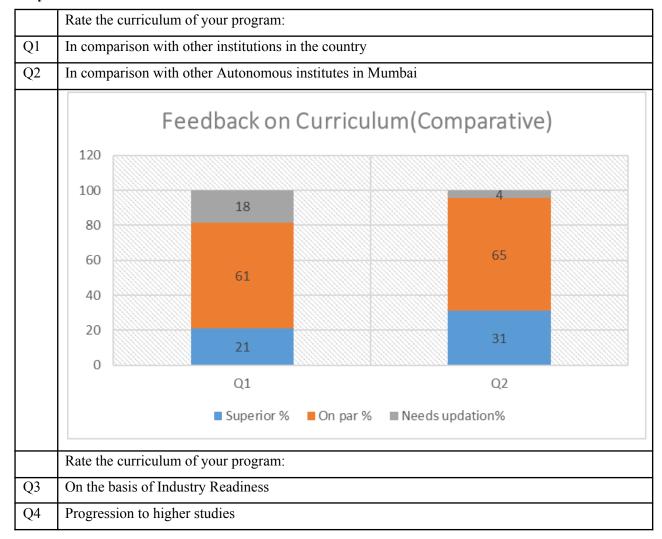
In addition to above questions an open-ended question was included to get other genuine suggestions from Teachers for improvement.

2. Number of respondents: 71

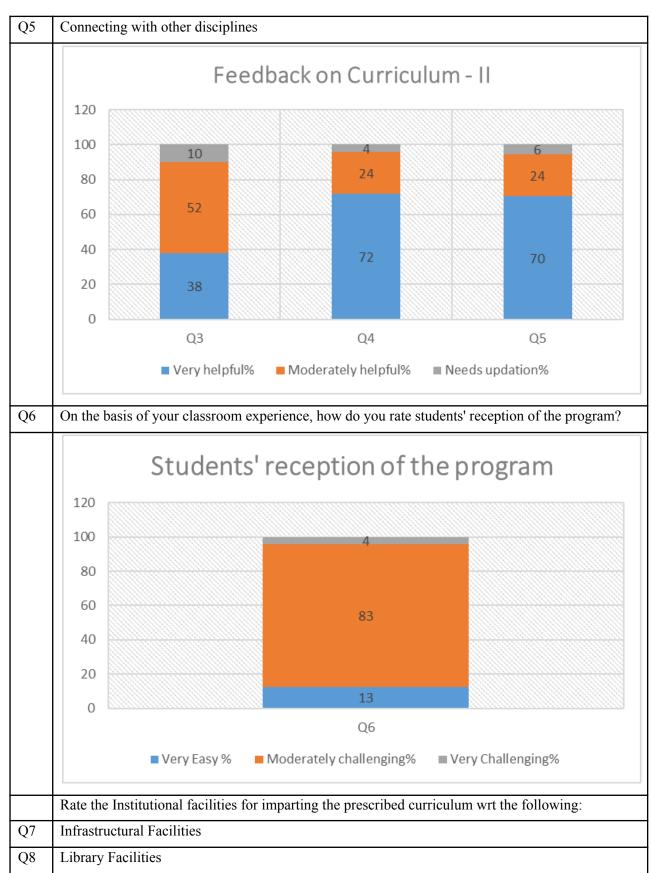
3. Dates: 04/05/2022 - 31/07/2022

4. Methodology: Online Google Form

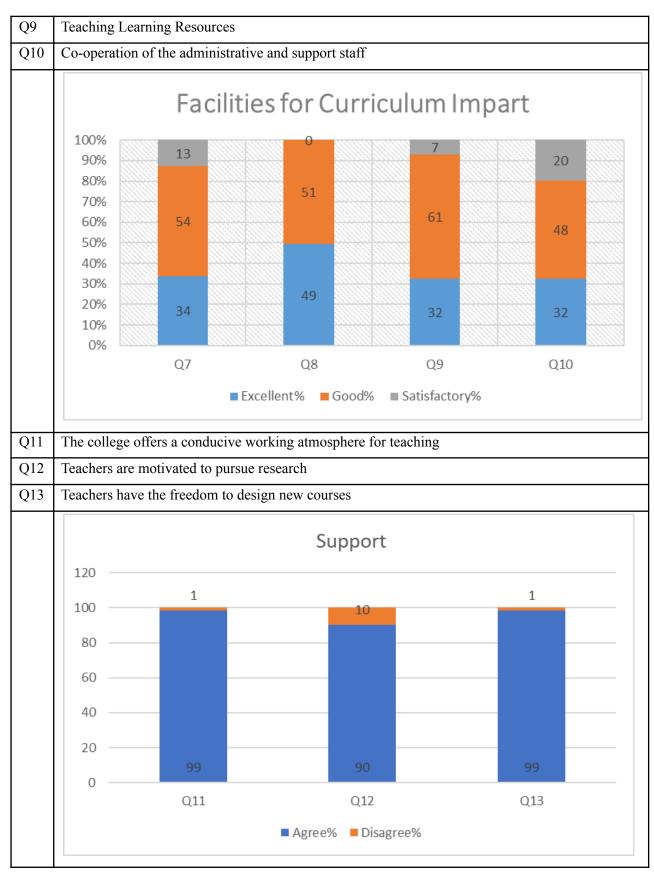
5. Analysis:













6. Action Taken & Suggestions:

- The teachers' feedback on the curriculum has been shared with all concerned and the syllabi will accordingly be updated in the next cycle of syllabus revision.
- In the open ended question teachers have commented that turnaround time with respect to deadlines and notices should be a bit more ,especially during assessment and exam period. Too many deadlines come in simultaneously making it very difficult for the teachers.
- Since MSc Data Sciences is an Industry oriented course, efforts are being made to encourage industrial internship and placement opportunities.
- Some teachers commented that Campus interviews should be mandatorily implemented across streams. The same has been conveyed to Placement Cell.

Darlin

IQAC Coordinator 24.08.2022

MUMBAI 400 022



REPORT ON CURRICULUM FEEDBACK FOR 2022-23

Objective: To obtain feedback of students on curriculum, teaching learning and evaluation and to utilize the same for upgradation of syllabus.

Methodology: Feedback on the curriculum was sought from the learners using Google forms. Structured – course wise feedback forms were shared with students, the responses were collected and analysed. The observations and conclusions were shared with teachers for appropriate actions required on their part. The conclusions were used for upgradation of syllabus of the Second Year Courses after discussion with the Board of Studies of the respective subjects.

The analysis was submitted to the institution head for further action.

The departments have maintained the feedback analysis reports as a part of their records. Here is a sampling of some responses along with the action taken on the same:

| Sr. | Feedback from students on Curriculum | Action Taken |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | UG students of BSc EVS felt that more reference books were required for some of the semester two courses in the library. | The concerned department has ordered more reference books taking into account the fact that this is a new programme that was introduced in 2022-23. |
| 2. | UG students of BSc EVS faced issues travelling to the Nerul campus of SIES for their practicals. | The departments are working on negotiating space constraints faced in the institution for conducting practicals. |
| 3. | 26.6% of PG Students of Data Science felt that the syllabi of the Courses titled 'Statistical Methods and Linear Programming' and 'Advanced Database Management' were not covered within the prescribed time. | The department concerned has ensured that remedial action will be taken to ensure this is not repeated in the next academic year by ensuring that the syllabus is revised and is not so vast. |
| 4. | UG Students of Computer Science felt that the syllabi of the Courses was not covered within the prescribed time. | The department concerned has ensured that remedial action will be taken to ensure this is not repeated in the next academic year by ensuring that the syllabus is revised and is not so vast. |
| 5. | UG students of BSc Microbiology found the syllabus of the course titled "Medical Microbiology and Instrumentation" very challenging. | The department concerned has ensured that remedial action will be taken to ensure this is not repeated in the next academic year by ensuring that the syllabus is revised and is not so vast and challenging. |
| 6. | UG students of Biophysics (BSc BT) felt that more topics on immunology should be included. | The department concerned has assured that this will be included in the next Board of Studies meeting. |
| 7. | UG students of BMS suggested more usage of technological aids for teaching certain papers to get more current knowledge | Faculties were requested to do more research on recent technological advancements in their respective subject and use it for their lectures. |



| 8. | UG students of BMS requested use of more practical examples to be added to the law syllabus. | Faculty was asked to share additional notes consisting of practical examples as well as include visits to court rooms to enable students to experience live action. |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9. | UG students of BMS suggested calling external expert speakers to give an orientation on the research project to be done as a part of syllabus | Industry experts will be invited to guide students on how to make the research project |
| 10. | UG students of BMS requested Industrial visits to get a better understanding of subjects like Retail Management, Media Planning and Management etc. | One day Industrial Visits will be planned in consultation with the principal and the BoS to help students gain a better understanding of the subjects. |

Danja

IQAC Coordinator



Teachers' Feedback Report 2022-23

This report provides the analysis of the Teachers' feedback.

1. Questionnaire Used:

| | Question Question | Response Options | | | | |
|----|---------------------------------------------------------------------------------------------------|------------------------|------------------------|----------------------------|--|--|
| 1 | Name of the teacher | | | | | |
| 2 | E-Mail ID | | | | | |
| 3 | Designation | Associate Professor | Assistant Professor | Lecturer(CHB/ADHOC/OTHERS) | | |
| 4 | Stream | Science | Commerce | Arts | | |
| 5 | Q1: Your curriculum in comparison with other institutions in the country is | Superior | On par | Needs to be updated | | |
| 6 | Q2:Your curriculum in comparison with other Autonomous institutes in Mumbai is | Superior | On par | Needs to be updated | | |
| 7 | Q3:Curriculum on the basis of industry readiness | Very helpful | Moderately helpful | Needs to be updated | | |
| 8 | Q4:Progression of curriculum to higher studies | Very helpful | Moderately helpful | Needs to be updated | | |
| 9 | Q5:Curriculum connecting with other disciplines | Very helpful | Moderately helpful | Needs to be updated | | |
| 10 | Q6:On the basis of your classroom experience, how do you rate students' reception of the program? | Very Easy | Moderately challenging | Very Challenging | | |
| 11 | Q7:Infrastructural Facilities in the institution for imparting the prescribed curriculum | Excellent | Good | Satisfactory | | |
| 12 | Q8:Library Facilities in the institution for the prescribed curriculum | Excellent | Good | Satisfactory | | |
| 13 | Q9:Teaching Learning Resources | Excellent | Good | Satisfactory | | |
| 14 | Q10:Co-operation of the administrative and support staff | Excellent | Good | Satisfactory | | |
| 15 | Q11:The college offers a conducive working atmosphere for teaching | Agree | Disagree | | | |
| 16 | Q12:Teachers are motivated to pursue research | Agree | Disagree | | | |



| 17 | Q13:Teachers have the | Agree | Disagree | |
|----|-----------------------|-------|----------|--|
| | freedom to design new | | | |
| | courses | | | |

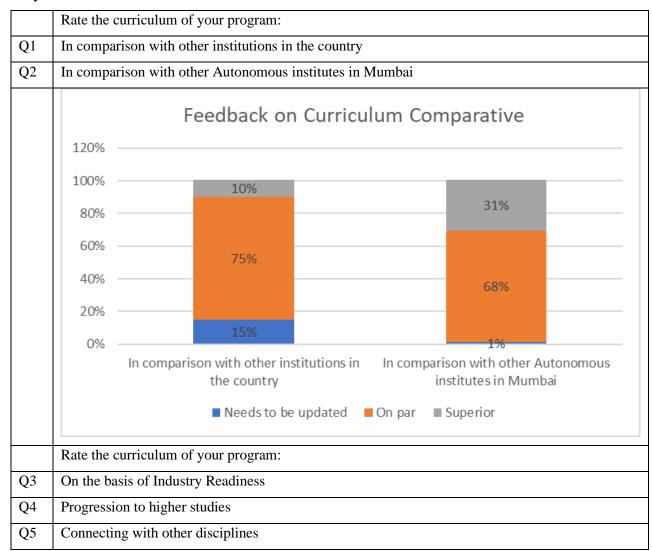
In addition to above questions an open-ended question was included to get other genuine suggestions from Teachers for improvement.

2. Number of respondents: 69

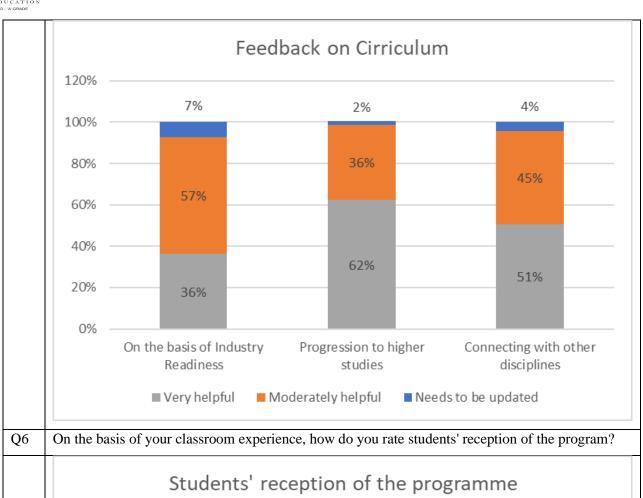
3. **Dates**: 19/05/2023 – 21/05/2023

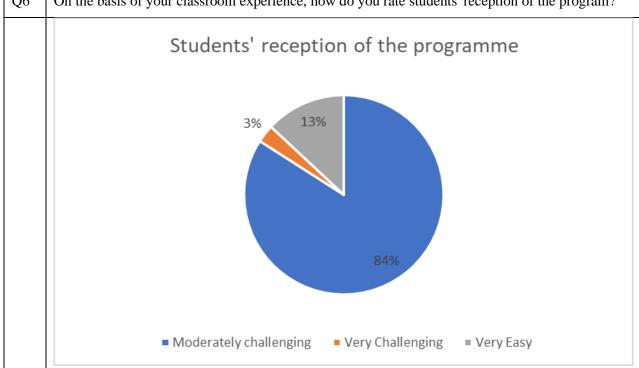
4. Methodology: Online Google Form

5. Analysis:





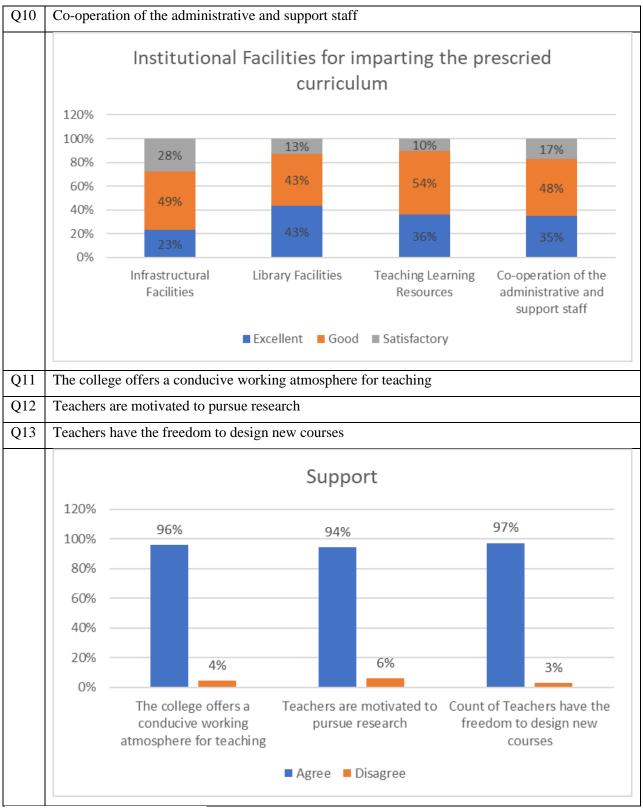




| Q7 | Infrastructural Facilities |
|----|-----------------------------|
| Q8 | Library Facilities |
| Q9 | Teaching Learning Resources |

Rate the Institutional facilities for imparting the prescribed curriculum wrt the following:





6. Action Taken & Suggestions:

• The teachers' feedback on the curriculum has been shared with all concerned and the syllabi will accordingly be updated in the next cycle of syllabus revision.



- In the open ended question teachers have commented that infrastructural facilities with respect to dedicated classrooms and laboratories for MSc students need to be upgraded. In view of this, it was decided that one of the classrooms on the 4th floor should be converted into a lab for data science. This is expected to be completed by 2024.
- Since MSc Data Sciences is an Industry oriented course, efforts are being made to encourage industrial internship and placement opportunities.
- Some teachers commented that classrooms could use a coat of paint and electric fixtures that are stable. Also, the fans need a rehaul. Every classroom needs a designated CPU. Currently teachers are taking their personal laptops to connect the projectors.

Dajin

MUMBAI 400 022

IQAC Coordinator 24.08.2023



Internal Quality Assurance Cell Alumni Feedback Report 2022-23

This report provides the analysis of the Alumni feedback.

A. Questionnaire Used:

| Sr. | Question | Response Options | | | | | | |
|------------|----------------------------------------------------------------------------------|------------------|-----------------------------|-----------------------|-------------|-------|-------|-----|
| No. | Question | Response Spheric | | | | | | |
| r | Name of the respondent | | | | | | | |
| 3 E | Email Id | | | | | | | |
| 4[| Degree received | BSc | ВА | BCom | ВММ | BMS | MSc | PhD |
| C | Subject of Graduation(for BSc, BA, MSc) | | | | | | | |
| C | Q1: Overall content of the programmes)? | Excellent | Good | Average | Inadequate | | | |
| v V | Q2: Manner in which the programme was conducted | Excellent | Good | Average | Inadequate | | | |
| ŗ | Q3: Motivation to oursue higher studies provided by the faculty | Excellent | Good | Average | Inadequate | | | |
| f | Q4: Infrastructure acilities in the college | Excellent | Good | Average | Inadequate | | | |
| f e | Q5: Opportunities for co-curricular & extra-curricular activities in the college | Excellent | Good | Average | Inadequate | | | |
| p | Q6: What are you oursuing after graduation? | | Higher Studies abroad | Employment | Self employ | /ment | Other | |
| | Q7: If employed/self | Very Helpful | Helpful | Moderately helpful | Irrelevant | | | |



| NAAC REACCREDITED - 'A' GRADE | | | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------|-----------------------|------------|--|--|
| employed, how helpful has the graduation been to your job? | | | | | | |
| Higher studies, how helpful has the graduation been to your studies? | Very Helpful | Helpful | Moderately helpful | Irrelevant | | |
| 14Q9: Rate the teaching and content delivery at SIES in comparison with the institute where you are pursuing higher studies | Superior | On par | Inferior | | | |
| 15Q10: Will you recommend this college to your relatives/friends? | Yes | No | | | | |
| 16Q11: As an alumnus of the college, would you like to participate in the institutional co-curricular activities, social cause initiatives & infrastructural development? | Yes | No | | | | |

B. Number of respondents: 520C. Dates: 19/05/2023-26/07/2023

D. **Methodology:** Online Google Form

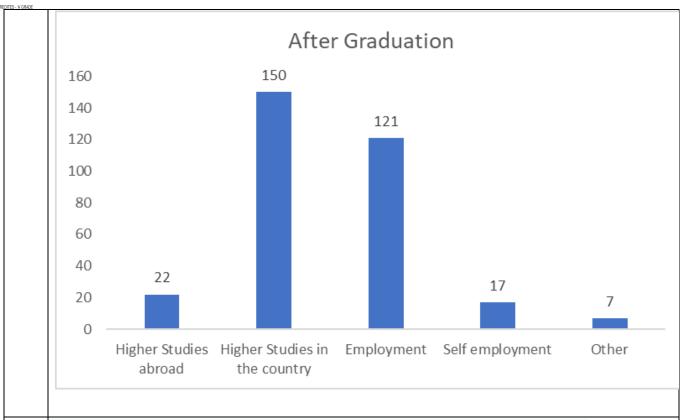
E. Analysis:

| | Rate the following as per your opinion |
|----------------|----------------------------------------|
| | Overall content of the course(s) |
| Q ² | |



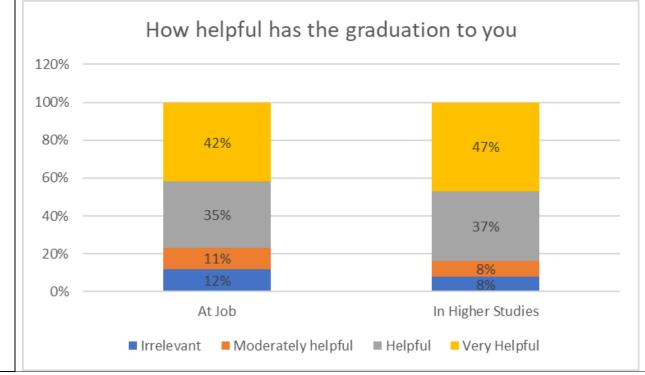
| CREDITED - 'A' GRADE | | Manner in which the course was conducted | | | | | | | | |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|-----------------|--------------------|-----------|------|--|--|--|--|
| Q2 | | | | | | | | | | |
| | Motivation to pursue higher studies provided by the faculty | | | | | | | | | |
| Q3 | Contract of Confference of the Conference of the | | | | | | | | | |
| | Infrastructure facilities in the college | | | | | | | | | |
| Q4 | _ | | | | | | | | | |
| Q5 | Opportunities for co-curricular & extra-curricular activities in the college | | | | | | | | | |
| | | Question 1 to 5 | | | | | | | | |
| | 120% — | 120% | | | | | | | | |
| | 100% — | 2% | 3% | 3% | 6% | 5% | | | | |
| | | 5% | 5% | 9% | 14% | 13% | | | | |
| | 80% — | 39% | 39% | 32% | | 270/ | | | | |
| | 60% — | | | | 44% | 37% | | | | |
| | 40% — | | | | | | | | | |
| | 20% — | 54% | 54% | 56% | 36% | 45% | | | | |
| | 0% — | | | | | | | | | |
| | | Q1 | Q2 | Q3 | Q4 | Q5 | | | | |
| | | | ■ Excellent ■ G | iood ■ Average ■ I | nadequate | | | | | |
| Q6 | What are ye | What are you pursuing after graduation? | | | | | | | | |



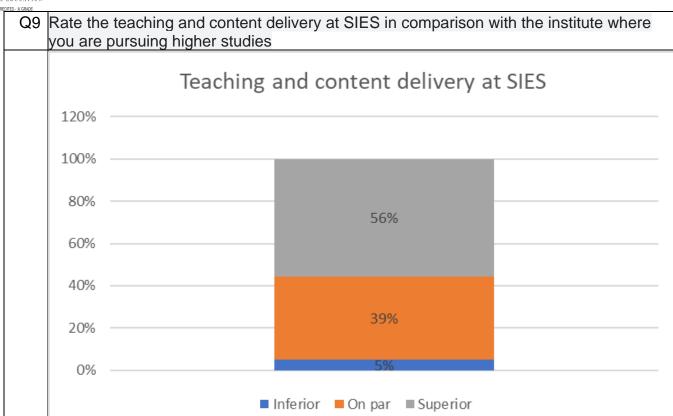


Q7 If employed/self employed, how helpful has the graduation been to your job?

Q8 If pursuing higher education, how helpful has the knowledge gained through graduation been to your studies?



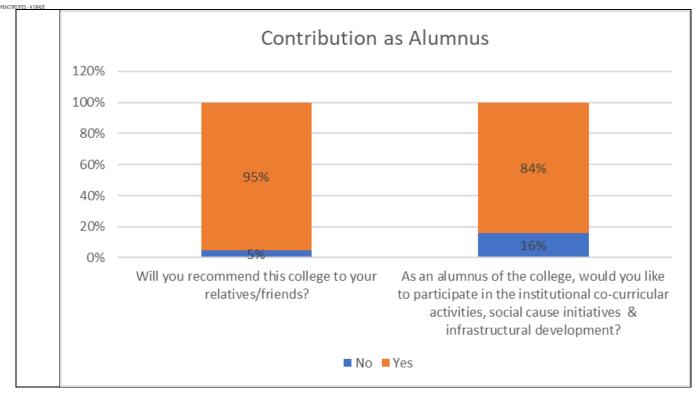




Q10 Will you recommend this college to your relatives/friends?

Q11 As an alumnus of the college, would you like to participate in the institutional cocurricular activities, social cause initiatives & infrastructural development?





Ruha

IQAC Coordinator

MUMBAI AU AU O 022

24.08.2023



Employer's Feedback Report 2022-2023

This report provides the analysis of the Employer's Feedback

1. Questionnaire Used:

| | Question | Response Options | | | | | |
|-----|-----------------------------------------------|------------------|--------------|---------------------------|-----------------|--|--|
| 1 | Email id | | | | | | |
| 2 | Name of the candidate | | | | | | |
| 3 | Name of the organisation | | | | | | |
| 4 | Name of person incharge | | | | | | |
| 5 | Designation of person in-charge | | | | | | |
| 6 | Job profile (of the candidate) | | | | | | |
| 7 | Rate the following | | | | | | |
| 7.a | Candidate's Performance. | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory | | |
| 7.b | Candidate's Politeness | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory | | |
| 7.c | Candidate's ability to work as part of a team | Highly impressed | Satisfactory | Potential for improvement | Dissatisfactory | | |
| 8 | Area of improvement (if any) | | | | | | |

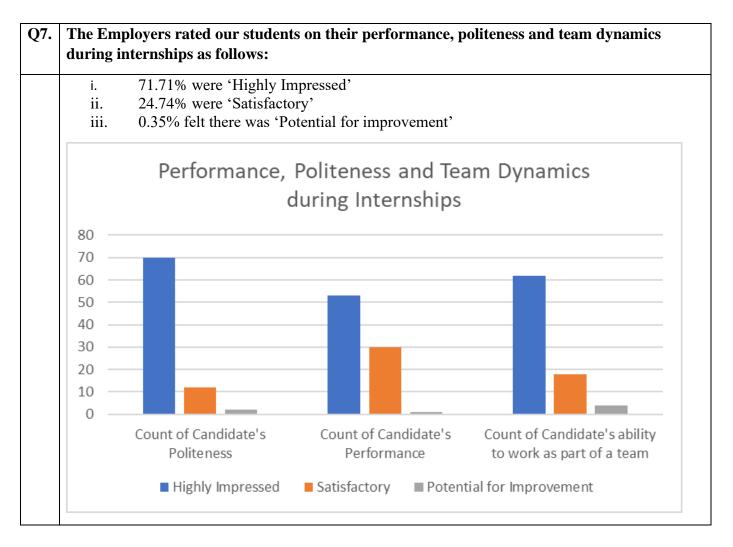
2. Number of respondents: 66

3. Dates: 09/08/2022 - 28/03/2023

4. Methodology: Online Google Form



5. Analysis:



6. Action(s) taken: It was noticed that feedback has come from the employers of the students whose internship was mandatory according to their respective programmes. No data has come from the employers of the students who have got full-time employment.



7. Remarks and suggestions: Placement Cell should take active interest in gathering placement related data and feedback.



IQAC Coordinator

24.08.2022

